**Thursday, April 23, 2015**

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<tr>
<th>Time</th>
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| 9:30 AM – 11:15 AM | Opening Plenary                           | **Welcome and Opening:** Holly C. O’Brien, Regional Administrator, US DOL/Employment and Training Administration (ETA), Region 1  
**Meeting Overview:** Holly C. O’Brien, US DOL/ETA, Region 1  
**Vision of Rapid Response as Business Engagement**  
Words matter. Business Engagement, Business Services, Rapid Response, and Layoff Aversion: what do these words mean and how do they best fit together?  
**Presenters:** Rob Gamble, Innovation Foundry; and Timothy Theberge, US DOL/ETA, Region 1 |
| 11:15 AM – 11:30 AM | Break                                      |                                                                                                                                          |
| 11:30 AM – 12:30 PM | Plenary Session                            | **How do you Spell Elephant in the Room? NPRM**  
**Presenters:** Amanda Poirier and Timothy Theberge, US DOL/ETA, Region 1                                                                 |
| 12:30 PM – 1:45 PM | Lunch – On Your Own                        | (Go directly to your Concurrent Session after lunch)                                                                                  |
| 1:45 PM – 3:00 PM  | Concurrent Sessions                       | **Partner for Success**  
Discussion around how to coordinate and communicate business engagement through an ongoing partnership with External Federal Agencies, Rapid Response, American Job Centers, Economic Development, Business & Industry, and Community Colleges.  
**Presenters:** David Brown, USDA Service Center - Rural Development; Heather Graham, US DOL/ETA; Robert H. Nelson, Small Business Administration (SBA); and Matthew Suchodolski, US Department of Commerce, Economic Development Administration  
**Moderator:** Keeva Davis, US DOL/ETA, Region 1 |

#SyncUp
**WIO_Act or WIO_Apprenticeship? You Be the Judge.**
Workforce Innovation and Opportunity Act (WIOA) emphasizes apprenticeship as a key work-based learning approach. How is apprenticeship different from other work based learning or customized training models? Learn how a training program becomes a registered apprenticeship, the differences between industrial apprenticeships and building trades apprenticeships; what time-based, competency, and hybrid apprenticeships consist of, and what is expected of employers, training providers, and apprentices in a registered apprenticeship program. Also, learn from one state's new approach to encouraging the advanced manufacturing sector to sign on to apprenticeship.

**Presenters:** Geri Scott, Jobs for the Future; Vinnie Valente, CT Department of Labor

**Moderator:** Gene Ellis, US DOL/ETA, Region 1

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**Let's Get Those Health Care Questions Answered!**
What can you tell workers about health care? This session will provide an overview of health care options for dislocated workers, including informing dislocated workers of COBRA and marketplace options. The session will highlight a coordinated outreach strategy in Rhode Island.

**Presenters:** Kristy Phillips, US DOL/Employee Benefits Security Administration; Victoria Goodwin, US Department of Health and Human Services; Connie Parks, Rhode Island DLT/Business Workforce Center; Susan Biagioni, Rhode Island DLT/Business Workforce Center; and Cheryl A. Del Pico, The Providence Plan

**Moderator:** Rachel Kaprielian, US Department of Health and Human Services

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<tr>
<td>3:00 PM – 3:15 PM</td>
<td>Break</td>
<td>New England</td>
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<tr>
<td>3:15 PM – 4:30 PM</td>
<td>Concurrent Sessions&lt;br&gt;&lt;i&gt;Select One of Three&lt;/i&gt;</td>
<td>Morris Auditorium</td>
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**You Can Do THAT with Rapid Response?**
Rapid Response funds are the most flexible of any stream under WIA and WIOA. That is by design. The majority of states however, do not use Rapid Response funds for the full range of services and activities that are allowable. Instead, many wait for a WARN notice to be filed before anything is done or any activities are conducted under the Rapid Response banner. This was never the intent of Rapid Response. Want to see what's possible? This is the session for you.

**Presenter:** Timothy Theberge, US DOL/ETA, Region 1
### Turning Data into Information

Rapid Response is a reactive service that begins at the announcement of layoffs or a WARN notice to serve affected workers? False! Rapid Response is a proactive solution for workforce and economic development. This session will discuss traditional and non-traditional labor market tools for effective planning of Rapid Response efforts and business service activities.

**Presenters:** Carl Boutiette, US DOL/Bureau of Labor Statistics; and Erica Dickinson, Burning Glass

**Moderator:** Amanda Poirier, US DOL/ETA, Region 1

### Disaster Planning and Framework

The earth may shake and the sky may fall…have you planned for disaster? This session will educate Rapid Response practitioners on what Rapid Response’s role is in the case of disaster: planning and service delivery. The Federal Emergency Management Agency (FEMA) will also present its disaster framework.

**Presenters:** Jeff Ryan, USDOL/ETA; Corey Nygaard, FEMA

**Moderator:** Richard Chavez, US DOL/ETA, Region 1

### Day 2 Welcome and Opening Remarks

**Day 2 Welcome and Opening Remarks:** Amanda Poirier and Tim Theberge, US DOL/ETA, Region 1

**What Can We Do For Business? (SHRM Presents)**

The Society for Human Resource Management presents on what the workforce system can do to help business thrive and America prosper. It will also present on what is a natural partnership between SHRM and the workforce system.

**Presenter:** Kelly Hastings, Society for Human Resource Management (SHRM)

**Moderator:** Jeff Ryan, US DOL/ETA

**Layoff Aversion: A Necessary Business Engagement Element**

Business Engagement is the foundation of all workforce programs. A solid business engagement strategy encompasses layoff aversion. This session will discuss what layoff
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<td>10:30 AM – 10:45 AM</td>
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| 10:45 AM – 12:00 PM | Plenary Session       | Innovations in the Labor Market: New Challenges for Workforce Development Professionals  
Foreign trade, technology innovation, and shifting cultural values have had a profound impact in how labor markets work including finding jobs, planning, and advancing careers and negotiating the employment relationship. While traditional data sources remain important inputs to gauge the labor market landscape, and plan employment strategies, they are not enough to capture the full extent of new opportunities, hiring practices, and pathways for career advancement. This session will examine some of the labor market innovations that are underway; and explore new data sources that capture these dynamics and engage workforce professionals in how our systems must respond in order to remain relevant for American workers and employers.  
**Presenter:** John Dorrer, Georgetown University Center on Education and the Workforce  
**Moderator:** Holly C. O’Brien, US DOL/ETA, Region 1 | Morris Auditorium |
| 12:00 PM – 1:30 PM | Lunch – On Your Own (Go directly to your Concurrent Session after lunch) |                                                                             |                                         |
| 1:30 PM – 2:45 PM | Concurrent Sessions Select One of Three | “What is Rapid Response, What is Business Services, and Why Are You Calling Me?” the Employer Asked.  
Learn about one voice, one outreach method in this session.  
**Presenters:** Ken Messina, Department of Career Services; and Michael Buchman, South Carolina Department of Employment and Workforce  
**Moderator:** Julian Hardy, US DOL/ETA, Region 1  
**Layoff Aversion, Oh My!**  
Early Warning Networks, Short-Term Compensation, Business Services, & Incumbent Worker Training - oh my! There are so MANY tools in the layoff aversion toolkit. Come to this session to learn about tools and approaches.  
**Presenter:** Mark Troppe, US Department of Commerce  
**Moderator:** Kerin Burke, US DOL/ETA, Region 1  
**Work-Based Learning Strategies**  
Learn how to build and expand successful apprenticeships and on-the-job training opportunities with employers and workforce system job seekers, including the long-term unemployed. | Morris Auditorium; New England; Audiovisual Third Floor |

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| 2:45 PM – 3:00 PM | Break                          |                                                                .SqlClient: Deborah Kobes and Amy Girardi, Jobs for the Future; Mark Belanger, New Hampshire Employment Security; and Carol Johnson, Southern New Hampshire Services  
Moderator: Kate McLaughlin, US DOL/ETA, Region 1 |                                   |
| 3:00 PM – 4:00 PM | Concurrent Sessions             | **You Can Do THAT with Rapid Response?**  
Rapid Response funds are the most flexible of any stream under WIA and WIOA. That is by design. The majority of states however, do not use Rapid Response funds for the full range of services and activities that are allowable. Instead, many wait for a WARN notice to be filed before anything is done or any activities are conducted under the Rapid Response banner. This was never the intent of Rapid Response. Want to see what's possible? This is the session for you.  
**Presenter:** Timothy Theberge, US DOL/ETA, Region 1 | Morris Auditorium                  |
|                   |                                | **Rapid Response Practitioners Guide (RRPG)**  
This session will review the highpoints of the guide for Rapid Response state and local staff. It will also be an opportunity to provide input on the draft document.  
**Presenters:** Jeff Ryan, US DOL/ETA | New England                        |
| 4:00 PM – 4:30 PM | Closing Plenary                | **Closing Remarks and the Workforce Innovation and Opportunity Act (WIA+OA)!**  
**Presenters:** Holly C. O’Brien, US DOL/ETA, Region 1 | Morris Auditorium                  |